Flex Bricks

# *25-Year Transferable Express Limited Warranty*

**Limitations on the transferability of this warranty are set forth herein.**

## — *Your Coverage* —

This warranty covers **you, the original owner**, for **25 years** from the day the product was installed or purchased. If you sell your home/property, the warranty **comes along for the ride** and transfers to the next owner for whatever time is left in the 25 year period.

Integral colors are warranted for 5 years from the date of installation. *The colors will not fade more than 12% in a span of 5 years.*

## — *Our Promise* —

We promise that our brick stone products are made with care, tested for durability, and built to last. If something goes wrong because of how the product was made – **not because of how it was installed or treated** – we'll make it right.

That means if the product has a **manufacturing defect**, we will:

✓**Replace the affected product**, or
✓**Refund the original purchase price of the product**

*Your choice, depending on what makes the most sense.*

## — *What We Don't Cover* —

We stand behind our materials, but some things are outside our control. This warranty doesn't cover problems caused by:

- Installation that didn't follow standard building practices or manufacturer instructions.
- Damage from accidents, impacts, fire, flooding, or shifting foundations.
- Pressure washing, sandblasting, harsh chemicals, or sealers that don't let the product breathe.
- Natural color changes from sun, weather, or pollution.
- Normal small chips or hairline cracks that happen during handling and don't affect performance.
- Paint, coatings, or anything applied after installation that changes the surface.
- Efflorescence is not covered. (Often resulting from water infiltration, moisture migration and evaporation or salts from other building materials).

*In short:* ***We cover the product, not the things that happen to the product.***



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