

NATURAL STONE PANELS SHIPPING & HANDLING GUIDELINES

The information included in this guideline is intended for use with the Natural Stone Panel (NSP) brands distributed by CSI - All Things Stone (CSI). The purpose of this guideline is to demonstrate and communicate the recommended procedure for shipping and handling cartons of NSP products.

Recommended Shipping & Handling Procedure

Vertical Orientation

Always transport and store NSP cartons in a vertical orientation. Do not store or ship cartons on their side.



Stacked Tightly

When shipping, ensure NSP cartons are stacked tightly together to avoid rocking back and forth as this could result in damage to the panel.



Securely Wrapped

When shipping, ensure the NSP cartons are securely wrapped and fastened to help avoid damage to the product.



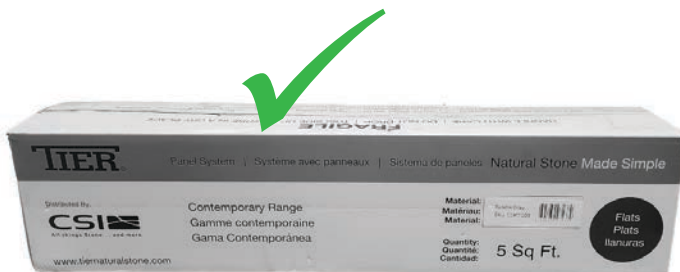
Top of Cartons Free of Objects

Avoid stacking other heavy materials on top of NSP cartons.

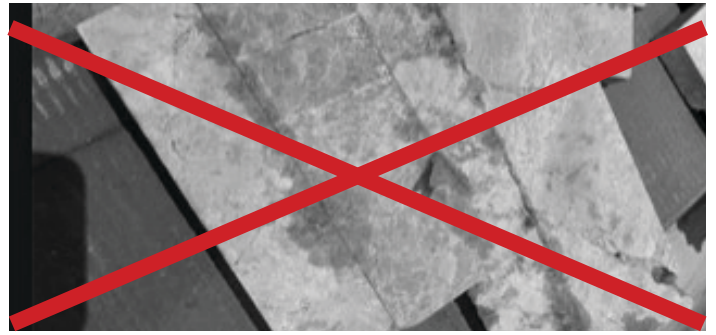


Keep Cartons Dry

Avoid exposing NSP cartons to moisture at all times. NSP cartons are made from carboard, and will deteriorate when wet. Moisture may separate glue from NSP causing damage to the panel.



Keep Cartons Dry - Continued



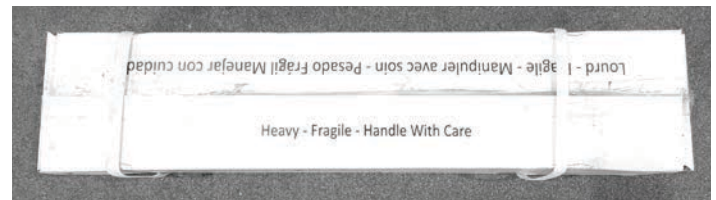
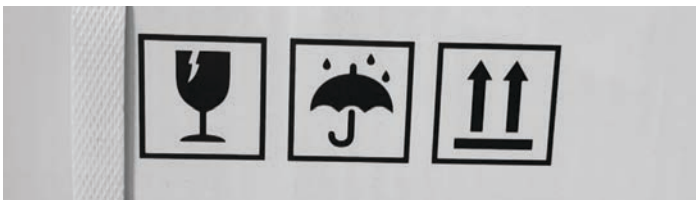
Poly Covered When Stored Outside or Shipped on a Flat Deck

When shipping and storing NSP cartons, ensure cartons remain dry. Either store cartons inside or if stored outside, ensure they are covered with a poly covering. If storing outside for a long period of time, cover cartons with a tarp or opt to use a thicker material than poly.



Always Handle with Care

With all products, avoid dropping and rough handling to help reduce the chance of breakage and damage to the stone. If a carton contains any broken panel(s), the panels can still be used in an area that requires a smaller piece of stone.



CSI does not accept returns for natural stone products. If you have any questions about our return policy, or to learn more about our Natural Stone Panel products, please visit www.AllThingsStone.com or call 1.800.977.8663.

